



# National Health Performance Authority

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## ESTABLISHMENT OF THE PERFORMANCE AUTHORITY

- § COAG National Health Reform Agreement 2011
- § *National Health Reform Act 2011*
- § Members of the Authority
  - § Chair, Deputy Chair and Members
  - § Advisory Committees
- § The inaugural Performance Authority meeting was held on 20 March 2012

## PERFORMANCE AUTHORITY'S ROLE

Main function...To monitor and report on, the performance of the following:

- § Local Hospital Networks
- § Public hospitals
- § Private hospitals
- § Primary healthcare organisations
- § Other bodies or organisations that provide healthcare services

## STRATEGIC PLAN 2012–15

- § Consultation on the strategic plan – including public consultation
- § Through transparent public reporting, the Performance Authority will increase accountability and drive continuous improvement in the delivery of health care services
- § Provision of information about the comparable performance of health organisations and health outcomes that is:
  - § Timely
  - § Accurate
  - § Impartial
  - § User-friendly

## IMPACTS OF PUBLIC REPORTING

- § International review of high quality evidence
  
- § Public reporting stimulates quality improvement activities:
  - § cardiac and stroke care
  - § hip and knee surgery
  
- § Improvements in outcomes:
  - § reduction in re-admission rates
  - § reduction in selected in-hospital deaths

## IMPACTS OF PUBLIC REPORTING

- § Sweden – public reporting in 2006
  - § Average hospital quality improved 22% per year
  - § Below-average performers improved 40% per year over the following 3 years.
  
- § Canada - public reporting in 2005
  - § Significant declines in unexpected death in 40% of hospitals

## PERFORMANCE AND ACCOUNTABILITY FRAMEWORK

- § Endorsed in principle by COAG and available on our website [www.nhpa.gov.au](http://www.nhpa.gov.au)
- § Includes measures of:
  - § safety and quality
  - § access and efficiency
  - § financial performance
- § 31 indicators for Healthy Communities Reports
- § 17 indicators for Hospital Performance Reports
- § All indicators will be reported by Indigenous and non-Indigenous status where statistically possible

## EXAMPLE INDICATORS FOR HOSPITALS AND LHNS

- § Effectiveness – Safety and quality
  - § Hospital mortality
  - § Unplanned readmissions
- § Effectiveness – Patient experience
  - § Measure of patient experience
- § Equity and effectiveness – Access
  - § Access to services by type of service compared to need
  - § Cancer care pathway – waiting times for cancer care
  - § Elective surgery waiting times by urgency category
- § Efficiency and financial performance
  - § Relative stay index for multi-day stay patients
  - § Day or surgery admission rates for non-emergency multi-day patients
  - § Cost per casemix weighted separation



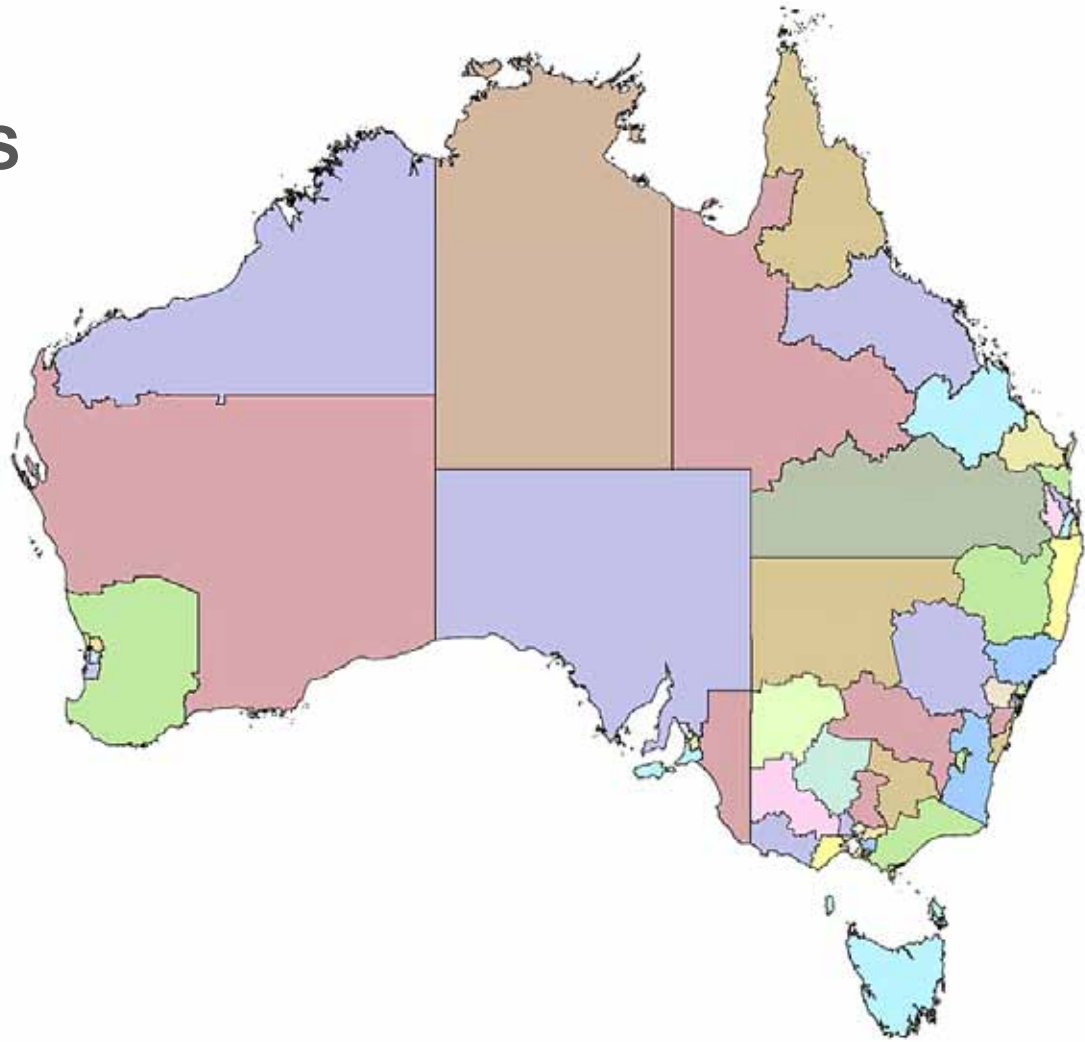
## EXAMPLE INDICATORS FOR HEALTHY COMMUNITIES

- § Effectiveness – Safety and quality
  - § Selected potentially avoidable hospitalisations
- § Effectiveness – Patient experience
  - § Measure of patient experience
- § Equity and effectiveness – Access
  - § Access to services by type of service compared to need
  - § GP type service use
  - § Vaccination rates for children
  - § Number of women with at least one antenatal visit in the first trimester
- § Health outcome context
  - § Prevalence of diabetes
  - § Infant/young child mortality rate

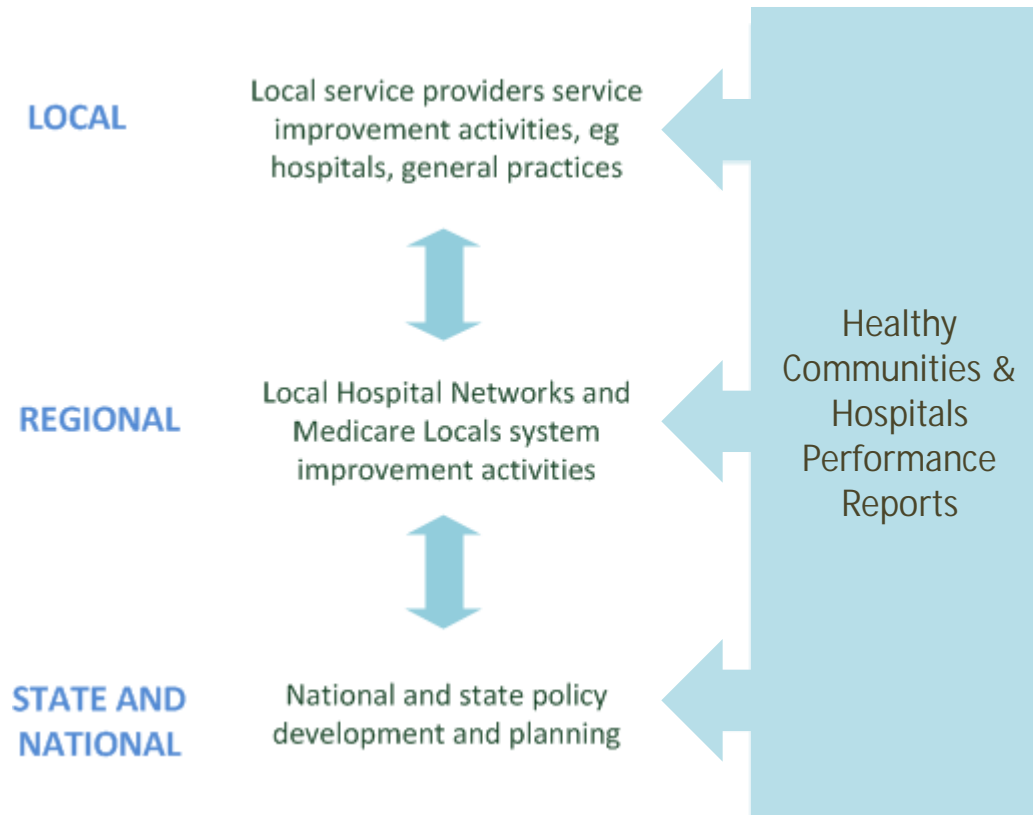
## REPORTING PLAN

- § Report on indicators in the Performance and Accountability Framework
- § The first Hospital Performance Reports will show variation across the country and progress towards achieving national targets
- § The first Healthy Communities Reports will set the baseline for Medicare Local performance reporting

## MEDICARE LOCALS



## IMPACT ON SERVICE IMPROVEMENT



## OPPORTUNITIES

- § First nation-wide reporting at a regional level
  
- § Key features:
  - § Nationally consistent, locally relevant
  - § Quarterly reporting – responsive and timely
  - § Comparable groupings
  - § Indicators that promote integration
  - § Public and transparent
  - § Respectful and fair

